

Information for Exhibitors

+ September 17 – 22, 2024
Hanover/Germany

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Accommodation services & tourist info

Hannover Marketing & Tourismus GmbH

www.hannover.de

Tel. +49 511 12345-555

Fax +49 511 12345-556

hotels@hannover-tourismus.de

Advertising ban

No advertising whatsoever is allowed outside of the exhibitor's own stand area, including the distribution of flyers, display of posters, or erection of structures with advertising content. This also applies to any persons circulating outside of their own stand's area while displaying advertising on sandwich boards, clothing, etc. The ban does not apply to official on-site advertising spaces which can be booked in entrance lobbies (for special promotional purposes) and around the periphery on the grounds.

Exhibitors interested in on-site advertising options (e.g. shuttle bus ads, ad towers, etc.) can contact:

Tel. +49 511 89-31227

anke.robbers@messe.de

Airport shuttle

Connects the Airport Hannover Langenhagen (Terminal A) with the fairgrounds, entrance WEST 1

BFM Incoming & Traveller Service

Tel. +49 511 97748-81

Fax +59 511 97748-86

info@bfmshuttle.de

ATMs (cash dispensers)

On-site location:

Money can be withdrawn by using Euro-, Mastercard, VISA and ec-card at following places:

- Entrance NORTH 1
- Information Center (IC)
- Hall 13 / westside
- Hall 21

Attention: Deposits are not possible.

Audio and video equipment

Gahrens + Battermann GmbH,

Hägenstr. 1, 30559 Hannover

Tel. +49 511 419997-41, Fax +49 511 419997-0

hannover@gb-rental.com, www.gb-mediensysteme.de

Accessories and adapters (e.g. USB, VGA, DVI, HDMI, KAT 5, power cables, travel plugs and voltage adapters, etc.) are available at the **Mediashop**, Information Center (IC), Room 00.138.

A preliminary enquiry per telephone to confirm availability is requested.

Tel. +49 511 89-38991

Sep. 14 11 a.m. – 6 p.m.

Sep. 15 – Sep. 22 8:30 a.m. – 6 p.m.

Bank / foreign exchange

ReiseBank AG

Hannover Main Station
Ernst-August-Platz 1
30159 Hannover, Germany

www.reisebank.de

Tel. +49 511 322704

Opening Hours:

Mon – Fri: 9 a.m. – 8 p.m.

Sat: 9 a.m. – 6 p.m.

Sun: 9 a.m. – 4.30 p.m.

Beverage service

Beverages, snacks and disposable items are delivered directly to the exhibition stand.

Aramark Restorations GmbH

Messe Gelände
30521 Hannover

www.aramark-dmag.de

Tel. +49 511 89-33532

Mobil +49 162 9053849

Caravan parking

Special parking lot on Kronsbergstraße, directly opposite to Hall 13 and near to entrance WEST 1. Reservations are requested!

Gesellschaft für Verkehrsförderung (GfV)

Tel. +49 511 89-33595

Fax +49 511 89-33410

wohnenparkplatz@gfv.messe.de

Sep. 12 – Sep. 23

Car rental

— **Sixt Autovermietung**

Karlsruher Str. 14
30880 Laatzen

www.sixt.de

Tel. +49 180 6666666

kundenbetreuung@sixt.com

— **Europcar Autovermietung GmbH**

Büro Hannover-Laatzen
Hildesheimer Str. 2
30880 Laatzen

www.europcar.de

Tel. +49 511 848300

Fax +49 511 8483066

— **Enterprise Autovermietung**

Hildesheimer Str. 47
30880 Laatzen

www.enterprise.de

Tel. +49 511 3365160

All car rentals also rent trucks.

Catering

Aramark Restorations GmbH

www.aramark-dmag.de

Tel. +49 511 89-33532

Mobil +49 162 9053849

catering.messe-hannover@aramark.de

Charging infrastructure

The following charging points for electric vehicles are available in the parking lots at the exhibition center:

- North 4 (12 charging columns)
- West 34 (14 charging columns)
- West 44 (10 charging columns)
- South 32 (10 charging columns) – only in the set-up and dismantling period
- between West 40 and 41 (10 charging points)

Alternating current/11 KW, Type 2 socket

HPC (High Power Charging/ultrafast charging)

Filling station ARAL Messeschnellweg West: 4
ultra-fast charging points with 300 kW

Hotel Kronsberg on Messeschnellweg: 4
ultra-fast charging points with 150 kW

Adhoc charging is possible at all charging points without registration.

www.gfv-messe.de/en-gb/electriccars

Cloakrooms and left luggage

Entrance cloakrooms

Entrance West 1 (Hall 13, NW corner), Entrance West 2, Entrance West 3, Entrance North 1, Entrance East 3

Opening hours:

September, 16 to 22, 2024 8 a.m. to 7 p.m.

Storage fee (cashless)

€ 3.00 cloakroom / € 4.00 luggage

Compressed air

see **Water connections**

Conference rooms

Contact for renting a conference room:

conferencerooms@messe.de

Tel. +49 511 89-36530

Construction and dismantling passes

During the set-up and dismantling period (set-up September, 5 to 15, 2024, 6:00 p.m. | dismantling September, 22, 7:00 p.m. to September, 27, 2024), access to the exhibition center is only possible upon presentation of a set-up and dismantling pass.

Exhibitors must order the free pass in the exhibitor shop and assign it to their service providers and trades via the “ticket management” in the Exhibitor Service Center (ESC).

For the exhibitors’ own employees, the exhibitor pass is also valid as a set-up/dismantling pass.

Tel. +49 511 89-33179
Ticket-Team@messe.de

Construction and dismantling periods

Start of set-up:
05.09.2024, from 00:00, 24 hours a day

Completion of stand set-up:
15.09.2024, until 18:00

Start of dismantling:
22.09.2024, from 19:00

Stands may not be cleared or dismantled before 7 p.m.

End of dismantling:
27.09.2024, until 24:00

Copyshop

On-site location:
Information Center (IC), Rooms 00.139

Tel. +49 511 89-35100
Fax +49 511 89-35101
copyshop@messe.de

Sep. 14 11 a.m. – 6 p.m.
Sep. 15 – Sep. 22 8:30 a.m. – 6 p.m.

Services offered:

- black & white copies up to size A3
 - color copies up to size A3
 - fax service
 - printouts from notebooks
 - laminating up to size A4
 - cutting machine for paper
 - business cards
 - badges
 - data transmission via USB Stick
-

Cultural events and nightlife

www.hannover.de

Customs

On-site location:

Europaallee, office building 7
30521 Hannover

www.zoll.de

Tel. +49 511 5469-9100

Tel. +49 511 5469-9100

Fax +49 511 5469-9999

Poststelle@zah-messe.bfinv.de

Sep. 17 – Sep. 19 7:15 a.m. – 3:15 p.m.

Sep. 20 7:15 a.m. – 2:15 p.m.

For each customs clearance invoices in German or English are required in double.

Customs clearance formalities are possible outside these times only if application is made during official opening hours. In such cases a fee will be charged.

Directory assistance

Tel. +49 511 89-1189

Disconnection of utilities

Disconnection of utilities prior to the end of the show is not permitted (Sep. 22, 7 p.m.).

For safety reasons, only authorized Deutsche Messe staff is permitted to disconnect utility services to stands. Delays in having the utilities disconnected can be avoided by making an appointment well in advance.

Exhibitors are emphatically warned to disconnect or shut off supply lines themselves. The exhibitor is liable for any accidents or damage resulting from such action.

— For contact information

see **Electricity** and **Water connections**

Electricity

— Halls 2 – 9, 18 – 23:

Wahl GmbH & Co. KG

Tel. +49 511 89-20001

Fax +49 511 89-20304

messe@wahl-co.de

— Halls 11 – 17, 24 – 27, Pavilions 32 – 35 and open air section:

SPIE Fleischhauer GmbH

Tel. +49 511 89-20002

Fax +49 51190 14 247

messe-service.icsde@spie.com

E-Mail Service

See **Internet Lounge**

EMERGENCY CALL

Tel. +49 511 89-112

Emission Zone Permits

Order of emission zone permit at:

www.tuev-nord.de

Tel. +49 800 8070-600

umweltplakette@tuev-nord.de

Evening events

For the implementation of an evening event at the booth a written order at Deutsche Messe is necessary. The application is requested via the exhibitor shop.

— Contact:

Ms. Julia Zloch

Tel. +49 511 89-32134

julia.zloch@messe.de

Exhibitor passes

The exhibitor will be able to download the digital exhibitor passes in the exhibitor shop based on the confirmed stand space.

Badge management can be carried out in the exhibitor shop via “Ticket Management” in the Exhibitor Service Center (ESC). This menu shows as well the exhibitor passes that have already been assigned as the passes still available. New assignments from this quantity can be made here and also additional chargeable exhibitor passes can be ordered here.

Tel. +49 511 89-33179

Ticket-Team@messe.de

Exhibitor Service Center

In the “Exhibitor Service Center”, Deutsche Messe contacts will be happy to help with any questions and concerns relating to the fair

- Stand rental/technical issues
- Telecommunications equipment
- Cleaning, waste disposal
- Stand security
- Parking permits
- Attendance certificates/special cancellations

— On-site location:

Information Center (IC) Rooms: 00.129 – 00.132

Tel. +49 511 89-30000

Contact for parking permits:

Tel. +49 511 89-30000

Contact for stand rental, technical issues:

Tel. +49 511 89-30000

Sep. 14 8 a.m. – 6 p.m.

Sep. 15 8 a.m. – 7 p.m.

Sep. 16 – Sep. 17 7:30 a.m. – 6 p.m.

Sep. 18 – Sep. 22 8 a.m. – 6 p.m.

First-aid station

On-site location:

between the entrance North 1 and Hall 19

Emergency first aid station

Tel. +49 511 89-114

A doctor is not on-site.

Tel. +49 511 89-30030

Sep. 5 – Sep. 27 8:30 a.m. – 6:30 p.m.

Flowers and plants

On-site location:

scheiermann eventgestaltung gmbh

Shopping & Food between Halls 11 and 12

www.scheiermann.de

Tel. +49 2054 125580

Fax +49 2054 12558-15

info@scheiermann.de

Forwarding agencies

Empties may not be stored in the fair halls. They may be handed to the approved fair forwarding agents to be stored for the duration of the fair.

Loading and unloading as well as construction and dismantling of exhibits using cranes, forklifts etc. may only be done by the following companies who are officially appointed by Deutsche Messe:

Kuehne + Nagel (AG & Co.) KG

Europaallee – Office Building 6

30521 Hanover

Tel. +49 511 820980-100

customer.event@kuehne-nagel.com

Schenker Deutschland AG

Logistikzentrum Messegelände

Karlsruher Straße 10

30519 Hannover

Tel. +49 511 89-20061

Tel. +49 511 87005-0

fairs.hannover@dbschenker.com

Furniture rental

Orders possible at short notice via the “Exhibitor Service Center”.

Contact for appointments and complaints:

Party Rent Hannover GmbH

Tel. +49 5066 98411-25

messe.hannover@partyrent.com

Hall supervisors

Contact for technical or procedural questions are the hall supervisors.

Tel. +49 511 89-327
plus hall number (two digits), e.g. direct dialing for Hall 11 is 32711

Convention Center (CC)

Tel. +49 511 89-32640
convention.center@messe.de

Open-air section and Pavilions 32 – 35

(Location supervisor in Hall 26)
Tel. +49 511 89-32700

Hostesses and stand staff

See **Stand personnel**

IAA-Exhibition Office

German Association of the Automotive Industry (VDA)
Behrenstr. 35, 10117 Berlin

— **On-site location:**

Information Center (IC)

— **Project Management:**

Mr. Jan M. Heckmann
Tel. +49 30 897842-200
jan.heckmann@vda.de

— **Assistance:**

Ms. Anne Skrzypczak
Tel. +49 30 897842-201
anne.skrzypczak@vda.de

— **General Organization:**

Ms. Jessica Delvos
Tel. +49 30 897842-210
jessica.delvos@vda.de

Ms Gita Klein

Tel. +49 30 897842-219
gita.klein@vda.de

Ms. Simone Walser

Tel. +49 30 897842-206
simone.walser@vda.de

— **Exhibitor Services:**

Ms. Stephanie Gläßer
Tel. +49 30 897842-202
transportation@iaa.de

Ms. Vi Linh Tran-Graef

Tel. +49 30 897842-209
transportation@iaa.de

Ms. Katharina Schötz
Tel. +49 30 897842-218
transportation@iaa.de

Ms. Sandy Starke
Tel. +49 30 897842-215
transportation@iaa.de

— **Stand Allocation / Stand Approval:**

Ms. Kathrin Erdmann
Tel. +49 30 897842-203
kathrin.erdmann@vda.de

Mr. Marius Heil
Tel. +49 30 897842-211
marius.heil@vda.de

Mr. Lars Schmidt
Tel. +49 30 897842-204
lars.schmidt@vda.de

— **IAA Conference**

Mr. Klaus Vartzbed
Tel. +49 30 897842-205
klaus.vartzbed@vda.de

— **IAA Experience**

Mr. Simon Schönberg
Tel. +49 30 897842-208
simon.schoenberg@vda.de

— **Business Development/Sales**

Mr. Oliver Jänisch
Tel. +49 30 897842-216
oliver.jaenisch@vda.de

Mr. Reiner Strauch
Tel. +49 30 897842-207
reiner.strauch@vda.de

IAA TRANSPORTATION Card

The Greater Hannover Transport Authority (GVH) offers exhibitors and their stand personnel a public transport ticket (**GVH IAA TRANSPORTATION Card**) for € 44,- per piece.:

- valid from September 15 to 23, 2024
- valid for all buses, light rail vehicles, suburban trains and local trains in the ÜSTRA/GVH area for zones A–C
- for any number of journeys within the validity period (until 05:00 a.m. of the following day)

The ticket is available from September, 2 as an online ticket in the Mobility Shop:

<https://shop.gvh.de/tickets>

International Sales

On-site location:

Deutsche Messe
denkBar at hall 17 and
Office building 2, 3rd floor

— Contact:

Kathrin Schmidt
Team Lead
International Sales Partner Management
kathrin.schmidt@messe.de
Tel. +49 511 89-34290

Maritta Buck
International Sales Partner Management
maritta.buck@messe.de
Tel. +49 511 89-34295

Internet Lounge

On-site location:

Information Center (IC), Room 00.136 – 00.137

Tel. +49 511 89-38992

Fax +49 511 89-38172

internetlounge@messe.de

Sep. 14 11 a.m. – 6 p.m.

Sep. 15 – Sep. 22 8:30 a.m. – 6 p.m.

Laundry / dry cleaning

On-site location:

Laundry-Point: Information Center (IC)
Room 00.136 – 00.139

24-hour delivery service Wäscherei Jahnke GmbH

www.waescherei-jahnke.de

Sep. 14 11 a.m. – 6 p.m.

Sep. 15 – Sep. 22 8:30 a.m. – 6 p.m.

Lettering Service

On-site location:

Shopping & Food area between Halls 16 and 17

www.koenekewerbung.de

Tel. +49 5130 6093670

Sep. 15 – Sep. 17 10 a.m. – 5 p.m.

Lost & found

On-site location:

Information Center (IC) Room 00.138

Tel. +49 511 89-38991

Sep. 14 11 a.m. – 6 p.m.

Sep. 15 – Sep. 22 8:30 a.m. – 6 p.m.

Lost & found items not collected during the show will be handed over to the Lost property office Hannover.

Other contact points:

– Lost property office (subway)

c/o üstra Reisen

Nordmannpassage 6, 30159 Hannover

Tel. +49 511 7009523

– Lost property office Deutsche Bahn

Tel. +49 900 1990599

– Lost property office Hannover

Am Schützenplatz 1, 30169 Hannover

Tel. +49 511 1684-2457

Fax +49 511 1684-0751

Luggage service / Pre-Check-in

– On-site location:

Entrance WEST 1 (Hall 13)

– Hannover Airport:

Arrivals level A

Contact for advance booking:

BFM Incoming & Traveller Services GmbH

Tel. +49 511 97748-81

Fax +49 511 97748-86

info@bfmshuttle.de

Media Shop

– On-site location:

Information Center (IC), Rooms 00.136 – 00.139

Tel. +49 511 89-38992

Fax +49 511 89-38172

Sep. 14 11 a.m. – 6 p.m.

Sep. 15 – Sep. 22 8:30 a.m. – 6 p.m.

The following additional services are available:

- top up prepaid-cards
- mobile phone recharge station
- print support
- sale of IT accessories

Office & computer supplies

– On-site location:

Information Center (IC), Room 00.138
Mediashop

Tel. +49 511 89-38991

Sep. 17 – Sep. 22 9 a.m. – 6 p.m.

– Diete-Trenzinger Büroorganisation GmbH

Shopping & Food area between Halls 16 and 17.

www.diete-trenzinger.de

Tel. +49 511 8668975

Sep. 14 – Sep. 16 10:30 a.m. – 4 p.m.

Sep. 17 – Sep. 22 8:30 a.m. – 6 p.m.

Opening hours exhibition

1st press day & B2B exchange: 16.09.2024, 8 a.m. – 6 p.m.

Press conferences will take place in the Convention Center (CC) and at the exhibition stands.

All exhibitors are required to keep their stands manned on the 1st press day during opening hours.

IAA TRANSPORTATION 2024

17.09.2024 – 22.09.2024, 9 a.m. – 6 p.m.

Parking

Cars: North 1–5, North 7, South 26–27, West 34–44

Cars with trailers, vans: West 42/43

Trucks: East 11–13

Buses: North 4, West 35, (West 45 until September, 19)

It is not permitted to park any trucks, delivery vans, buses or mobile homes on lots designated for car parking.

Gesellschaft für Verkehrsförderung (GfV):

Tel. +49 511 89-33604

Fax +49 511 89-33410

Patent and design infringements

On-site location:

Deutsche Messe legal department
Administration building 1, Room 1.7.13

Parties to disputes arising from infringement of utility designs, utility models, patents or trademarks should contact:

Tel. +49 511 89-33022

Patent protection

See **Priority certificates**

Pharmacy

Hermes-Apotheke

Sabine von Roden-Anhelm e. Kfr.
Hildesheimer Str. 52
30880 Laatzen

— **Opening hours:**

Mon. – Fri.: 8 a.m. – 6 p.m.
Sat.: 8 a.m. – 1 p.m.

www.hermes-apo-laatzten.de

Tel. +511 864380

Fax +511 876239

info@hermes-apotheke-laatzten.de

Order by phone and e-mail.

- Delivery from Monday to Friday
- Order by 12.30 p.m., then delivery by approx. 4 p.m.
- Order by 3 p.m., then delivery by approx. 12 p.m.
- Delivery to exhibition stand
- Costs for delivery: € 5
- Minimum order value: € 10
- Payment options (cash, EC or credit card)

Photocopies

See **Copyshop**

Photo Reportage / Pro Photo Service

Photovision-DH

Tel. +49 1711706224

info@photovision-dh.de

Our service “Picture Gallery” can
be ordered in the exhibitor shop.

Important information:

Anyone wishing to produce videos for television features,
new media productions and photographs of stands –
exhibits in particular – even for private purposes, must
first obtain the express consent of the exhibitor involved.
In advance written permission from the organizer must also
be obtained to make any television, video and new media
production for commercial purposes.

POLICE

On-site location:

Europaallee, Gate West 4

Tel. +49 511 109-3771

Tel. +49 511 109-3615

Tel. +49 511 89-33636

Tel. +49 511 89-33637

Postal address for exhibitors on site

Company name
Name of recipient
IAA TRANSPORTATION 2024
Hall or open-air site
Booth number
c/o Deutsche Messe
Messegelände
30521 Hannover
GERMANY

Postal services

Stamps
Parcel and package acceptance (carriage paid)
up to max. 31 kg/packing unit

On-site location:

Shopping & Food area between halls 16 and 17
at the Service Point of the forwarding agencies
Kühne+Nagel (AG & Co.) KG and Schenker Deutschland AG

Sep. 14 – Sep. 21 8:30 a.m. – 6 p.m.
Sep. 22 8:30 a.m. – 8 p.m.

Press Center

On-site location:
In the Entrance North 1, first floor

Press services

German Association of the Automotive Industry (VDA)
Press and Digital
Ms. Helma Bödeker
Tel. +49 30 897842-121
helma.boedeker@vda.de
Ms. Franziska Henke
Tel. +49 30 897842-120
franziska.henke@vda.de

Priority certificates

During the show exhibitors can apply for a priority certificate for registered designs, utility models and trademarks for their products displayed at the event. The exhibitor then has the opportunity to apply for certain intellectual property rights within 6 months after the show. The issue date of the priority certificate will be accepted as the application date by the German patent and trademark office, thus ensuring a time lead over counterfeiters.

Please note that in Germany, priority certificates do not apply to patent applications. The Deutsche Messe has assigned the German patent solicitor's association for issuance of priority certificates.

For further information:

Deutsche Messe, Legal department
Administration building 1, Room 1.7.13
Tel. +49 511 89-33022
Tel. +49 511 89-30301

On-site location:

Deutsche Messe, Patent attorney office
Administration building 1, Room 1.3.06
Sep. 17 10 a.m. – 2 p.m.
Sep. 22 10 a.m. – 2 p.m.

Project team Deutsche Messe**On-site location:**

Information Center (IC)
Rooms 00.151–00.153

Ms. Stefanie Maeckler, project director
Tel. +49 511 89-32140

stefanie.maeckler@messe.de

Ms. Andrea Peters
Tel. +49 511 89-32104

andrea.peters@messe.de

Ms. Julia Zloch
Tel. +49 511 89-32134

julia.zloch@messe.de

Mr. Jens Bürger
Tel. +49 511 89-31283

jens.buerger@messe.de

Public transport to the show**__ Route:**

Central Railway Station (Hauptbahnhof) to Messe/Nord:
Tram lines 8 and 18
(Stations along the way include “Kröpcke”
and “Aegidientorplatz”.)

__ Route: city center to Messe/Ost:

Tram lines 6 or 16
(Stations along the way include “Kröpcke”
and “Tierärztliche Hochschule”.)

__ Route: Hannover Airport to Hannover Central Railway Station

Urban rail (S-Bahn) line S5 (departure between terminals B
and C)

Information on timetables and tickets:

www.uestra.de

Religious facilities & services

Protestant service

www.evlka.de

Catholic service

www.kath-kirche-hannover.de

Muslim worship

Prayer room at hall 7, south side, facing "Platz der Nationen"

Jewish worship

Synagoge Haeckelstraße 8

Tel. +49 511 810472

Fax +49 511 852983

info@jg-hannover.de

Kosher meals available at the Jewish Community Clubhouse.

For reservations, call:

Tel. +49 511 28869546

www.religionen-in-hannover.de

Removal of goods after the show

Removal vehicles will be directed by traffic wardens to a specified marshaling area for interim parking, subject to a charge. Signs marked "Lkw" (trucks) are posted along all approach routes, showing drivers where to go.

Transport vehicles will be granted entry to the exhibition grounds as of 9 p.m. on the final day of the show (September, 22).

It is recommended to contact your own forwarding agency well in advance of the dismantling date to arrange for the removal work and the supply of fork lifts and other transport equipment.

Restaurants on the exhibition grounds

Restaurants open during the set-up and dismantling period

_ Snack & Store Boulevard (Hall 12; NE-corner)

Sep. 5 – Sep. 15 8 a.m. – 3 p.m.

Sep. 23 – Sep. 27 8 a.m. – 3 p.m.

_ Restaurant Tivoli (Hall 21; NE-corner)

Sep. 15 11 a.m. – 4 p.m.

Restaurants open during the exhibition

In addition to the restaurants listed below you will find a variety of food trucks and drinks stands in the outdoor area.

For groups of more than 10 people, they are happy to reserve a table in advance:

Aramark Restorations GmbH

Messegelände

30521 Hannover

Tel. +49 511 89-33532

Mobil +49 162 9053849

catering.messe-hannover@aramark.de

- **Snack & Store (Passage Hall 11/12)**
Sep. 17 – Sep. 22 10 a.m. – 5 p.m.
- **SB-Restaurant Boulevard (Hall 12; NE-corner)**
Sep. 16 8 a.m. – 3 p.m.
Sep. 17 – Sep. 22 9 a.m. – 6 p.m.
- **SB-Restaurant Globus (Hall 13; NW-corner)**
Sep. 17 – Sep. 22 10 a.m. – 6 p.m.
- **Bistro Hall 20 (Hall 20; NW-corner)**
Sep. 17 – Sep. 22 9 a.m. – 6 p.m.
- **SB-Restaurant Tivoli (Hall 21; NW-corner)**
Sep. 16 – Sep. 21 11 a.m. – 4 p.m.
- **SB-Restaurant San Francisco (Hall 23; South side)**
Sep. 17 – Sep. 22 9 a.m. – 6 p.m.
- **Burger Shop (Hall 24; SW-corner)**
Sep. 17 – Sep. 22 9 a.m. – 6 p.m.
- **SB-Restaurant Orangerie (Hall 26; NW-corner)**
Sep. 17 – Sep. 22 11 a.m. – 4 p.m.
- **Bistro Hall 26 (Hall 26; SE-corner)**
Sep. 17 – Sep. 22 9 a.m. – 6 p.m.
- **SB-Restaurant Crossover (Hall 27; NE-corner)**
Sep. 16 – Sep. 22 11 a.m. – 4 p.m.
- **Bistro Hall 27 / Marhaba (Hall 27; NW-corner)**
Sep. 17 – Sep. 22 9 a.m. – 6 p.m.
- **Tower Restaurant “COSMOPOLITAN”
(Convention Center / CC)**

– Reservation required –

You have the choice between a 2-course or 3-course menu:

With the 2-course menu ...

... you will receive a main course and choose between a starter or a dessert.

With the 3-course menu ...

... you will receive a main course and additionally a starter and a dessert.

Please contact us!

We will be happy to send you our current menu selection.

Sep. 17 – Sep. 21

Mobil +49 162 9053849

catering.messe-hannover@aramark.de

- **“Presse-Treff” (Convention Center/CC, first floor)**

Sep. 17 – Sep. 22 8 a.m. – 6 p.m.

Snacks

Meats & sausages

Gramann Landschlachtereie GmbH

www.gramann.biz

On-site location:

Shopping & Food area between Halls 16 and 17

Stand delivery possible.

Tel. +49 511 89-28361

Fax +49 511 89-28362

Sep. 14 – Sep. 16 9 a.m. – 4 p.m.

Sep. 17 – Sep. 22 9 a.m. – 6 p.m.

Sep. 23 9 a.m. – 4 p.m.

Stand cleaning

See **Waste disposal and stand cleaning**

Stand construction permit

Contacts from the VDA for Exhibition Planning:

(stand allocation, stand design, stand construction approval)

– Halls 11, 12, 13, 25, 27

Pavilions 32-35 and Open Air Section

Ms. Kathrin Erdmann

Project Manager VDA

Tel. +49 40 897842-203

kathrin.erdmann@vda.de

– Halls 14/15, 19/20, 21, 24

Mr. Marius Heil

Project Manager VDA

Tel. +49 40 897842-211

marius.heil@vda.de

– Halls 22, 23, 26

Mr. Lars Schmidt

Referent VDA

Tel. +49 40 897842-204

lars.schmidt@vda.de

Contacts on the part of Deutsche Messe for stand construction (stand building, technical details and services of the halls, open air section, statics)

– Halls 11, 12, 13, Pavilion 11, IAA Experience

Mr. Tim Langer

Technical Project Manager

Tel. +49 511 89-32226

tim.langer@messe.de

– Halls 19/20, 21, 22

Mr. Michael Grothe

Technical Project Manager

Tel. +49 511 89-32644

michael.grothe@messe.de

— **Halls 23, 27, Open Air Section**

Ms. Tina Bauer
Technical Project Manager
Tel. +49 511 89-30410
tina.bauer@messe.de

— **Halls 24, 25, 26**

Mr. Bahattin Girgin
Technical Project Manager
Tel. +49 511 89-32228
bahattin.girgin@messe.de

— **Pavilions 32 – 35, Open Air Section**

Mr. Matthias Rohweder
Technical Project Manager
Tel. +49 511 89-32286
matthias.rohweder@messe.de

**Stand construction service /
modular stand**

Mr. Frank Zwingmann
Tel. +49 511 89-32227
mss@messe.de

Ms. Nina Lier
Tel. +49 511 89-32252
mss@messe.de

Stand party

See **Evening events**

Stand personnel

Contact for the placement of employees:

event it AG
Tel. +49 511 866846143
info@eventit.ag

Stand security

Deutsche Messe works with the following security partners:

ToSa Security & Service GmbH & Co. KG

Hamburger Straße 2b
30880 Laatzen / Germany
Tel. +49 511 89-20214
Fax +49 511 89-20217

Niedersächsische Wach- & Schliessgesellschaft

Eggeling & Schorling KG
Vahrenwalder Str. 136
30165 Hannover / Germany
Tel. +49 511 89-20231
Fax +49 511 89-20207

Connect2 Security

Weltausstellungsallee 19
30539 Hannover / Germany
Tel. +49 511 1600-232
Fax +49 511 1600-233

Tableware

Glasses, crockery and cutlery can be ordered via the exhibitor-shop.

Aramark Restorations GmbH

www.aramark-dmag.de

Tel. +49 511 89-33532

Mobil +49 162 9053849

Taxi stands

During the exhibition taxis are located at the entrances:

NORTH 1

WEST 1

WEST 2

Taxi companies from Hannover:

Tel. +49 511 3811

Tel. +49 511 8484

Tel. +49 511 824444

Tel. +49 511 434343

Payment with credit card on demand.

Technical assistance for stands

See **Stand construction permit**

Telecommunications equipment

Contact to the telecommunications service center for installation, service and dismantling:

Tel. +49 511 89-1171

The exhibitor is liable for all telephone and fax equipment until it has been returned to the service technician.

The return of the terminals and ancillary equipment will be acknowledged after disassembly.

Contact for general questions about telecommunications:

Ms. Nicole Scholz

Tel. +49 511 89-32650

Mr. Wolfram Ermlich

Tel. +49 511 89-32245

itk@messe.de

Traffic regulations

See **Vehicle access**

Travel

You will find all the information you need on the internet:

[www.iaa-transportation.com/en/visitors/
plan-your-visit/arrival](http://www.iaa-transportation.com/en/visitors/plan-your-visit/arrival)

Truck wash

- **Nord-Ostsee Automobile GmbH & Co. KG**
Center Pattensen Hannover
Johann-Koch-Straße 3, 30982 Pattensen
www.nord-ostsee-automobile.de/center/center-pattensen
Tel. +49 5101 9197-0

- **HTS GmbH**
Handel – Transport – Service
Nienburger Bruchweg 13, 31582 Nienburg/Weser
Tel. +49 5021 979734
info@attemptoracing.de

Coming from the north, not at weekends
Professional Vehicle preparation on request

- **Super Car Wash GmbH & Co KG**
Attempto Racing GmbH
Hannover Airport
Grade Straße 3, 30855 Langenhagen
Tel +49 511-72 48 180
www.attemptoracing.de/kontakt/

Professional Vehicle preparation on request

- **LKW Waschanlage Hildesheim,**
Fahrzeugpflege Steinhoff | Professional Vehicle preparation
Hildesheimer Str. 20, 31137 Hildesheim
www.fahrzeugpflege-steynhoff.de/kontakt/
Tel. +49 5121-28 50 390
fahrzeugpflgesteynhofflkw@gmail.com

Professional Vehicle preparation

- **Klaus Chemie GmbH**
Tel. +49 2307 983800

Hannover / Langenhagen:
Professional Vehicle preparation Team Hannover
Marcus Pohl, Mobil +49 178-3723522
hannover@klaus-autopflege.de

- **Super Truck Wash GmbH**
Gretlade 19, 31319 Sehnde
Tel. +49 5132-86 51 36

- **Hydrogen (H2) Filling Station**
(Highway Junction “Hannover-Süd”)
Shell Tankstelle
Karlsruher Straße 12, 30880 Laatzen
Tel. +49 511 876 57 43
[find.shell.com/de/fuel/
10024135-laetzen-karlsruher- str-12/de_DE](http://find.shell.com/de/fuel/10024135-laetzen-karlsruher-str-12/de_DE)
[www.shell.de/medien/shell- presseinformationen/
2019/hannover-laetzen.html](http://www.shell.de/medien/shell- presseinformationen/
2019/hannover-laetzen.html)

Vehicle access**— Construction period:**

- The fairgrounds will be closed to all traffic on September, 14 and 15
- Trucks with a permissible maximum weight from 2.8 tons up may pass freely through the open gates.
- Cars, station wagons, vans and cars with trailers up to 2.8 tons will be admitted to the grounds for a maximum period of three hours in exchange for a deposit of € 100.00 at the entrances NORTH 2, SOUTH 1, WEST 1 and WEST 3. A short-term access permit valid for this time will be issued.

— During the exhibition:

- Delivery for supply or service during the exhibition shall be carried out outside opening hours of the show. In case delivery has to be carried out during the opening hours of the show, the view onto exhibition stands or exhibits shall be kept free.
- During opening hours Supply vehicles for the delivery of brochures, catering or stand material for renovation works may only drive through the exhibition grounds with valid access passes as follows:
 - Service permit A (V-A)
The service permit A is subject to a charge and permits entry to the exhibition grounds for entire days. Permits are issued on a daily basis or for the whole duration of the exhibition.

V-A day:	€ 110.00
V-A overall duration:	€ 495.00
 - Service permit B (V-B)
The service permit B is free of charge. It allows entry to the exhibition grounds after opening hours from 7 p.m. to 8:30 a.m.
These permits are issued on a daily basis or for the overall duration of the exhibition.

New: Service permits can be ordered via the exhibitor shop.

Service permits will be issued on demand and after approval of VDA by Deutsche Messe and are valid as admission ticket for the driver of the supply vehicle. **Co-passengers must present a valid admission ticket.**

Contact: Mr. Michael Funk, Deutsche Messe AG
einfahrtscheine@messe.de

- During the exhibition the fairgrounds are generally closed to all kinds (for example, delivery, no delivery) of vehicles. In emergency cases, permission to the grounds is given to passenger cars in exchange for a deposit of € 100.00 for up to one hour at the following clearing gates: SOUTH 1 and WEST 1.

– **Last day of exhibition:**

- The grounds are generally closed to all traffic until 9 p.m., except for empties deliveries by authorised forwarding agencies of Deutsche Messe. Collecting parking lot for trucks will be at East 11–13.

– **Dismantling phase:**

Land closure on September, 23

- From September, 23, trucks can enter through the open driveways.
- Passenger cars, station wagons, vans, car trailers and vans can enter the NORTH 2, SOUTH 1, WEST 1 and WEST 3 entrances for three hours at a charge of € 100.00. An interim bill will be issued as a receipt.
- Official regulations prohibit the presence of motor vehicles on the grounds during the fair. Deutsche Messe reserves the right to tow away at the owner's expense any vehicle found on the grounds without a valid permission. On the fairgrounds, the German Road Traffic Regulations (StVO) apply. Drivers must give way to the right. A maximum speed of 20 km/h must be strictly observed.

A detailed overview of the entrance control at:

www.shop.iaa.messe.de/en/00/2024/knowhow/gut/eindahrt/index.html

Vehicles for disabled persons

Tel. +49 511 89-33900

Waste disposal and stand cleaning

The obligation to dispose of waste lies with the exhibitor or the stand construction company commissioned by him. This applies both to waste generated during set-up and dismantling and to waste generated during the event. Waste must be separated into recyclable materials and residual waste. If the exhibitor does not intend to dispose of this waste himself, he can only commission Deutsche Messe, which in turn uses an approved disposal company, to do so.

– **In Halls 11, 12, 13, 14, 15 and Pavilion 11**

Stölting Reinigung & Service GmbH & Co. KG

Tel. +49 511 51560705

messe-hannover@stoelting-gruppe.de

– **In the Halls 13, 18–27, Pavilions 32–36 and Open-air site**

Reinigungswerk Helms GmbH

Münchener Straße 12–14, 30880 Laatzen

Tel. +49 511 89-20333

info@helms-messe.de

– **In the IC and CC**

Connect2 Cleaning GmbH

Weltausstellungsallee 19, 30539 Hannover

Tel. +49 511 89-20600

ausstellerbetreuung@conn2.de

Water connections

Arbeitsgemeinschaft Sanitärservice Gbr.

Tel. +49 511 89-20101

Fax +49 511 89-20401

messe@service-sanitaer.de

Working hours

During the set-up and dismantling periods, the exhibition grounds and the halls are open 24 hours a day. On the last set-up day (September, 18) stand building has to be finished until 6 p.m.

In accordance with German law, however, work is limited to a maximum of 10 hours per day for any individual, both during the set-up/dismantling periods and during the actual show.

Companies with a registered office in Germany, can also obtain work permits for that office by applying to the relevant state authority. No special work permit is required for tradeshow work on Sundays or public holidays.

— **Contact for further details or applying for special waivers is the Hannover Labor Inspectorate:**

Staatliches Gewerbeaufsichtsamt Hannover

www.gewerbeaufsicht.niedersachsen.de


































Tel. +49 511 9096-0

Working platforms

See **Forwarding agencies**

Geländeplan Site map

Legende Legend

- | | |
|--|--|
|  IAA Conference |  Info |
|  IAA Cargobike Parcours, IAA Startup Area |  Ladestelle für e-Fahrzeuge eVehicle charging station |
|  IAA Test Drives |  Muslimischer Gebetsraum Muslim prayer room |
|  Eingang Entrance |  Parkfläche Parking area |
|  Freigelände (FG) Open-Air Section (OS) |  Parkplatz Bus Bus parking |
|  Halle Hall |  Parkplatz Caravan Caravan parking |
| CC Convention Center |  Parkplatz Lkw Truck parking |
| IC Informations-Centrum Information Center |  Parkplatz Transporter Van parking |
|  Bahnhof Train station |  Polizei Police |
|  Copy Shop |  Press Center |
|  Deutsche Messe Verwaltung Administration |  Raum der Stille Room of silence |
|  Erste Hilfe First aid |  S-Bahn Suburban train station |
|  Flughafen Shuttle Airport Shuttle |  Taxi |
|  Food Station |  Ticket Counter Ticket counter |
|  Fundbüro Lost & Found |  U-Bahn Subway |
|  Garderobe Cloakroom |  Verband der Automobilindustrie e. V. German Association of the Automotive Industry |
|  Geldautomat ATM |  VDA |
|  Gepäck-Pre-Check-in & -Transfer Baggage pre-check-in & transfer | |

Sonderaktivitäten Special activities

- | | |
|---|---|
|  ADAS, LiDAR, Telematics Demo |  Lkw- und Bus-Fahrschule Truck and bus driving school |
|  Automania |  prototype.club |
|  Batterie Aussteller Battery exhibitors |  Show-Fahrerlager Goodyear FIA ETRC Show paddock Goodyear FIA ETRC |
|  Blut transportiert Blood transported |  Solar-Riesenrad Solar wheel |
|  Bühne Stage |  Startup Area |
|  Cargobike Parcours |  Telematik Aussteller Telematics exhibitors |
|  Familien- & Fahrerwochenende Family & Driver Weekend |  Test Drives |
|  Global Transport Solutions Hall Parts, sensors, charging, telematics |  Unimog Experience |
|  Ladeinfrastruktur Aussteller Charging Infrastructure exhibitors |  Wasserstoff Aussteller Hydrogen exhibitors |

